

NEBRASKA CONTINUOUS QUALITY IMPROVEMENT (CQI)



Child Protection & Safety

Tribes (Omaha Tribe, Ponca Tribe, Santee Sioux Nation and Winnebago Tribe)

Our Vision: Children are safe and healthy and have strong, permanent connections to their families.

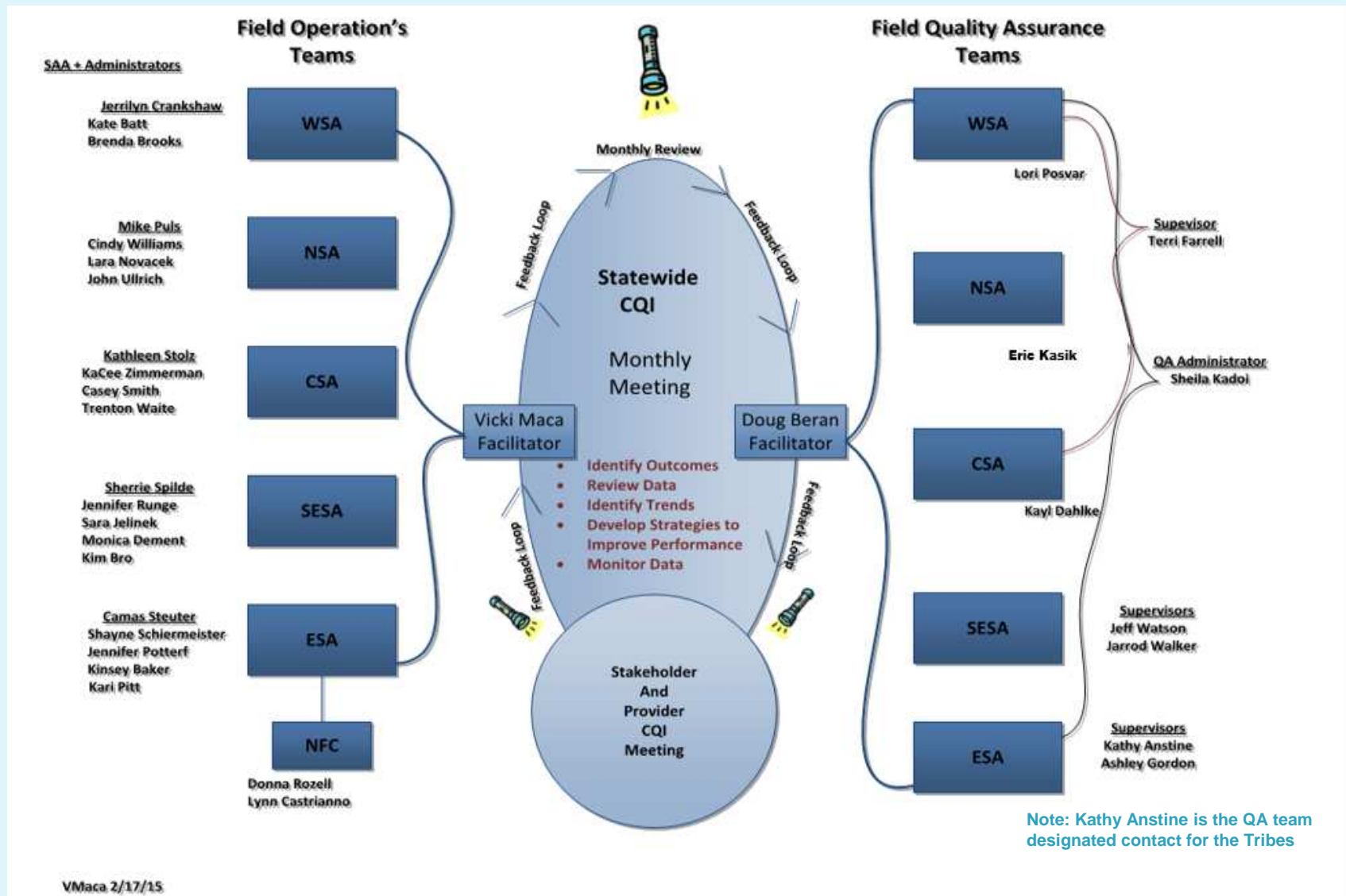
Our Commitments:

1. Children are our #1 priority
2. We respect and value parents and families
3. We value partnerships
4. We are child welfare professionals

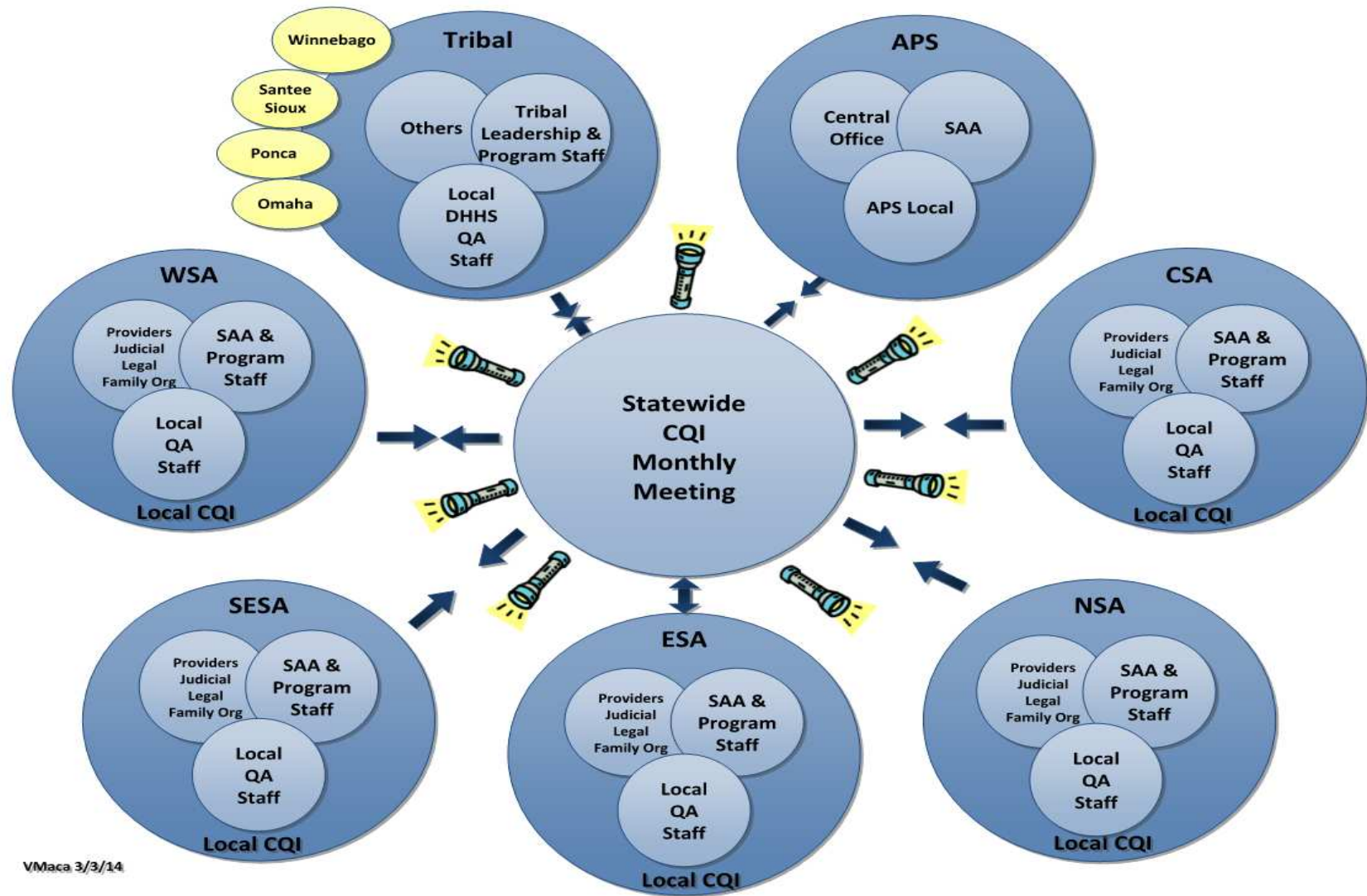
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Statewide CQI Process



Local CQI Process



Priority Outcomes/Measures

1a. Caseworker Monthly Face to Face Contact with the Child

1b. Caseworker Monthly Face to Face Contact with the Child in Out of Home Care (Federal Measure)

2. Family Team Meetings

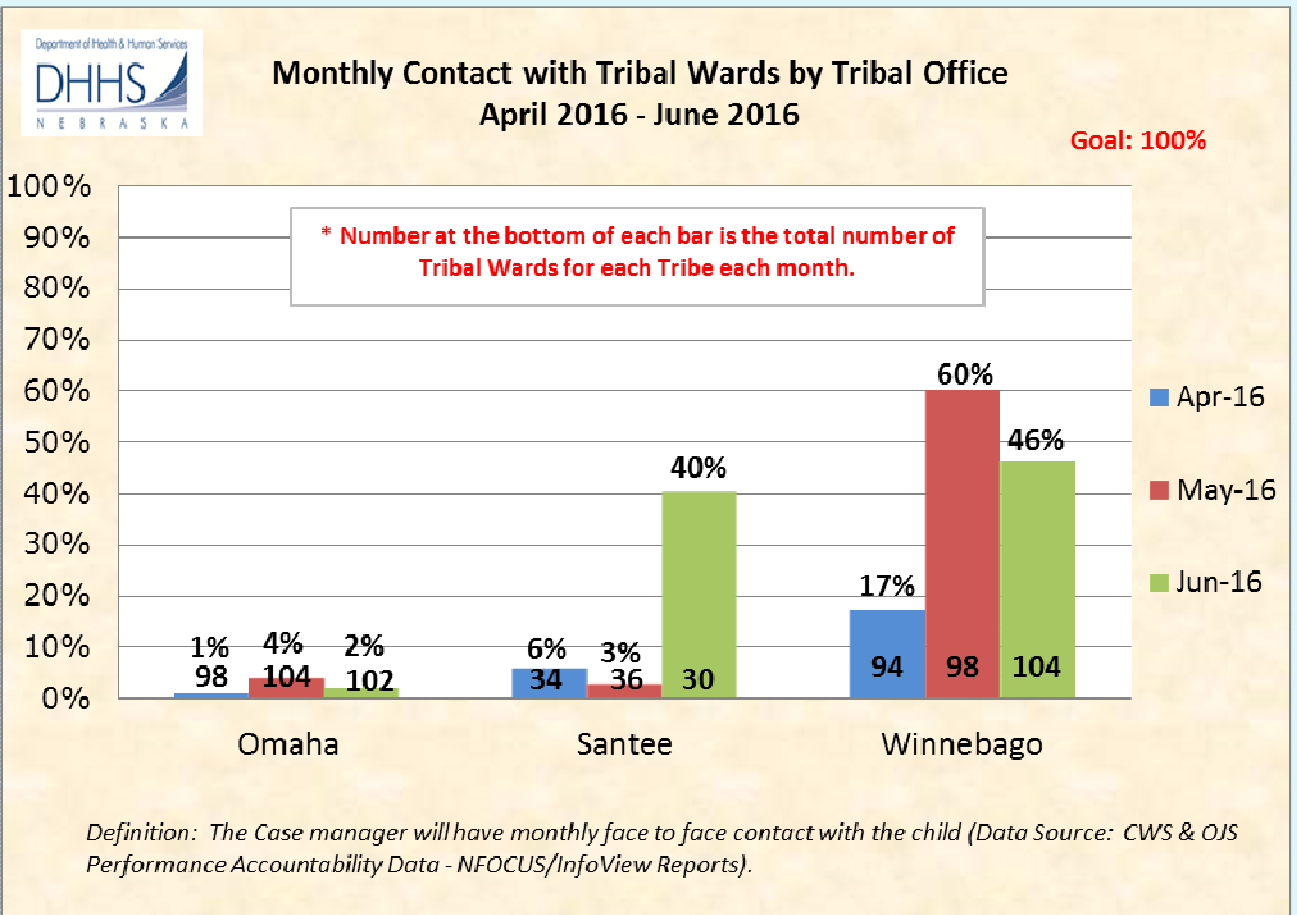
3. Placement Documentation within 72 hours

Strengths/Opportunities:**Barriers:**

- Lack of Staff Time/Resources
- Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

Action Items:

Priority #1a: Caseworker Monthly Contact with the Child



Note: Documentation for activities captured for this measure must be entered on N-FOCUS on the 10th of the following month to show as completed for the month (i.e. February documentation must be entered by March 10th).

Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

Strengths/Opportunities:

Note: On 6/12/16 – AFCARS Data showed the following number of youth per tribe who were either placed in out of home care or in a trial home visit and required a monthly visit from the case manager.

Omaha = 120 Youth

Santee = 30 Youth

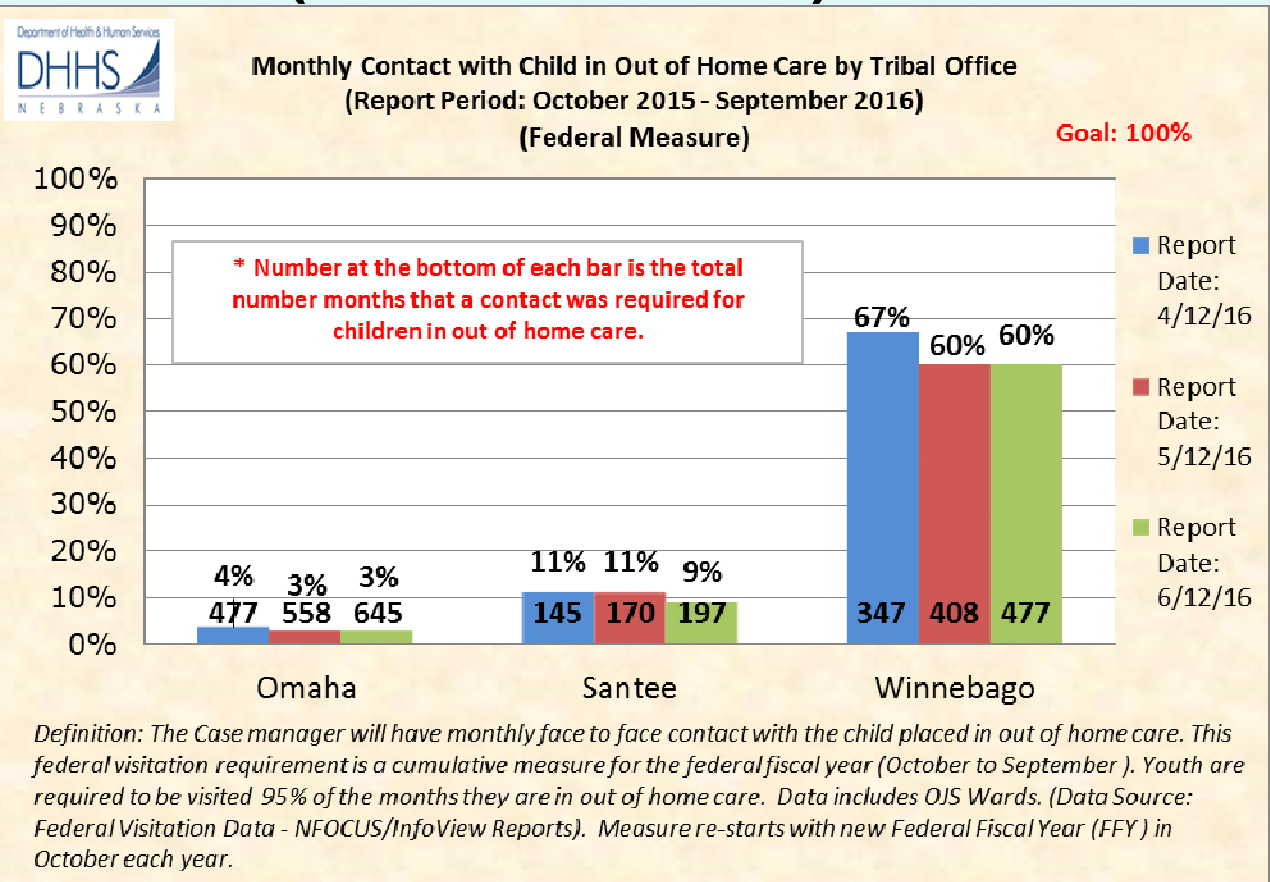
Winnebago = 73 Youth

The case manager is required to contact children in out of home care or involved in a trial home visit at least once a month. A trial home visit is the period of time between the child's return home to his parents and the date the child is no longer a ward and the case is closed.

The case manager should verify the following for each youth:

- **Is the child's placement and placement dates correct on N-FOCUS?** A monthly contact is required anytime the child's legal status shows they are a ward and the placement shows the child is in out of home care AND/OR at any time while the child is on a trial home visit prior to case closure.
- **Does the child's legal status reflect the correct entry and end date as a ward?** A monthly contact is required for children who are wards and in out of home care or in a trial home visit. If the child becomes a non-ward but the legal status is not updated, the child continues to be considered in a trial home visit and thus a monthly visit with the caseworker is required.
- **Are the face to face contacts entered for the child for each month while the child was in out of home care or in a trial home visit?** It is very important that workers look at previous applicable months and enter missing documentation for contacts that actually took place with the child. The % of months visited is cumulative and will reflect documentation for all applicable month's since October 2014.

Priority #1b: Caseworker Monthly Contact with the Child (Federal Measure)



Note: Documentation for activities captured for this measure must be entered on N-FOCUS on the 10th of the following month to show as completed for the month (i.e. February documentation must be entered by March 10th).

Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

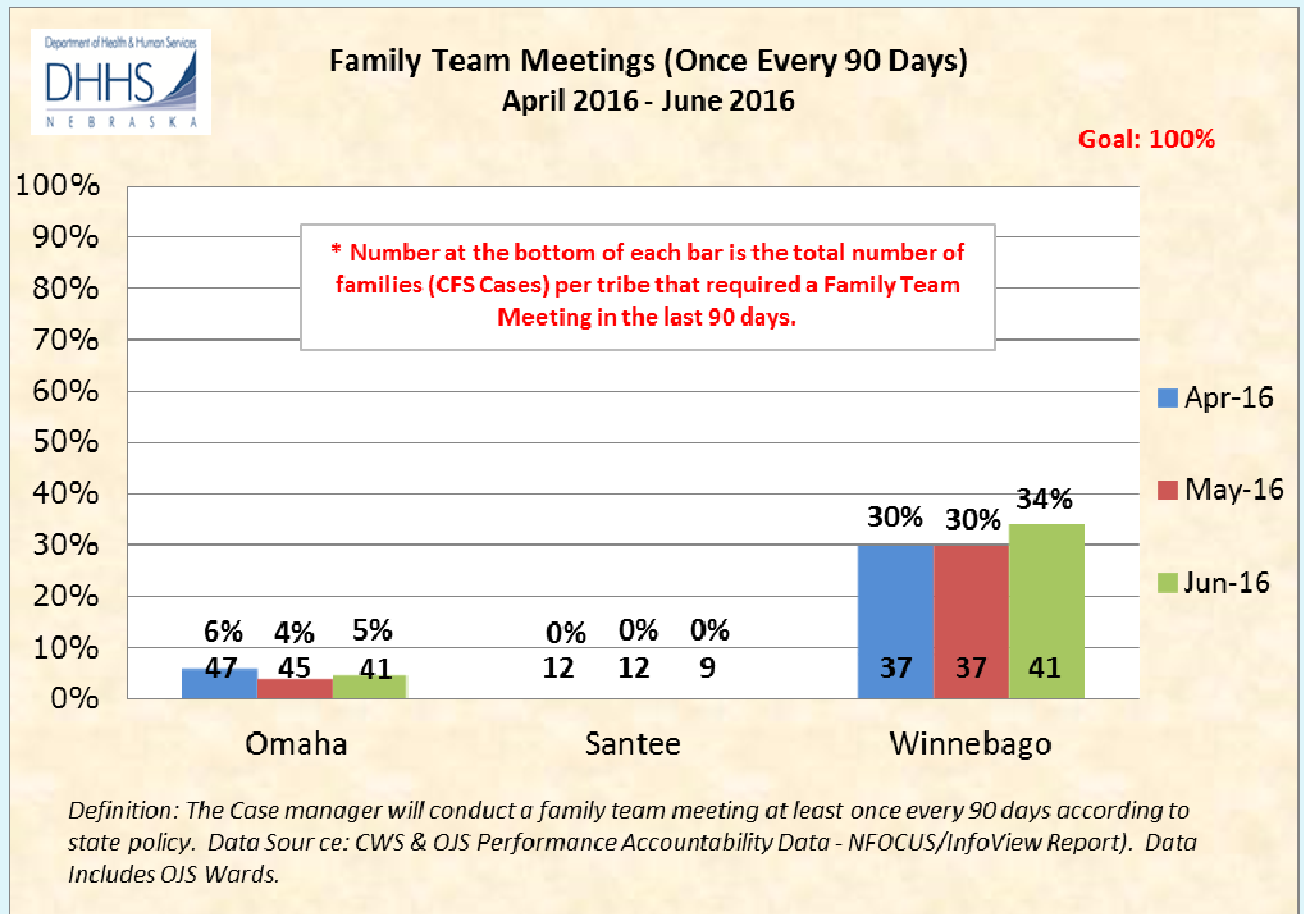
Strengths/Opportunities:**Barriers:**

- Lack of Staff Time/Resources
- Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

Action Items:

- Tribes will send staff to the upcoming Family Team Meeting Trainings. New workers receive in NWT.

Priority #2: Family Team Meetings



Note: Documentation for activities captured for this measure must be entered on N-FOCUS on the 10th of the following month to show as completed for the month (i.e. February documentation must be entered by March 10th).

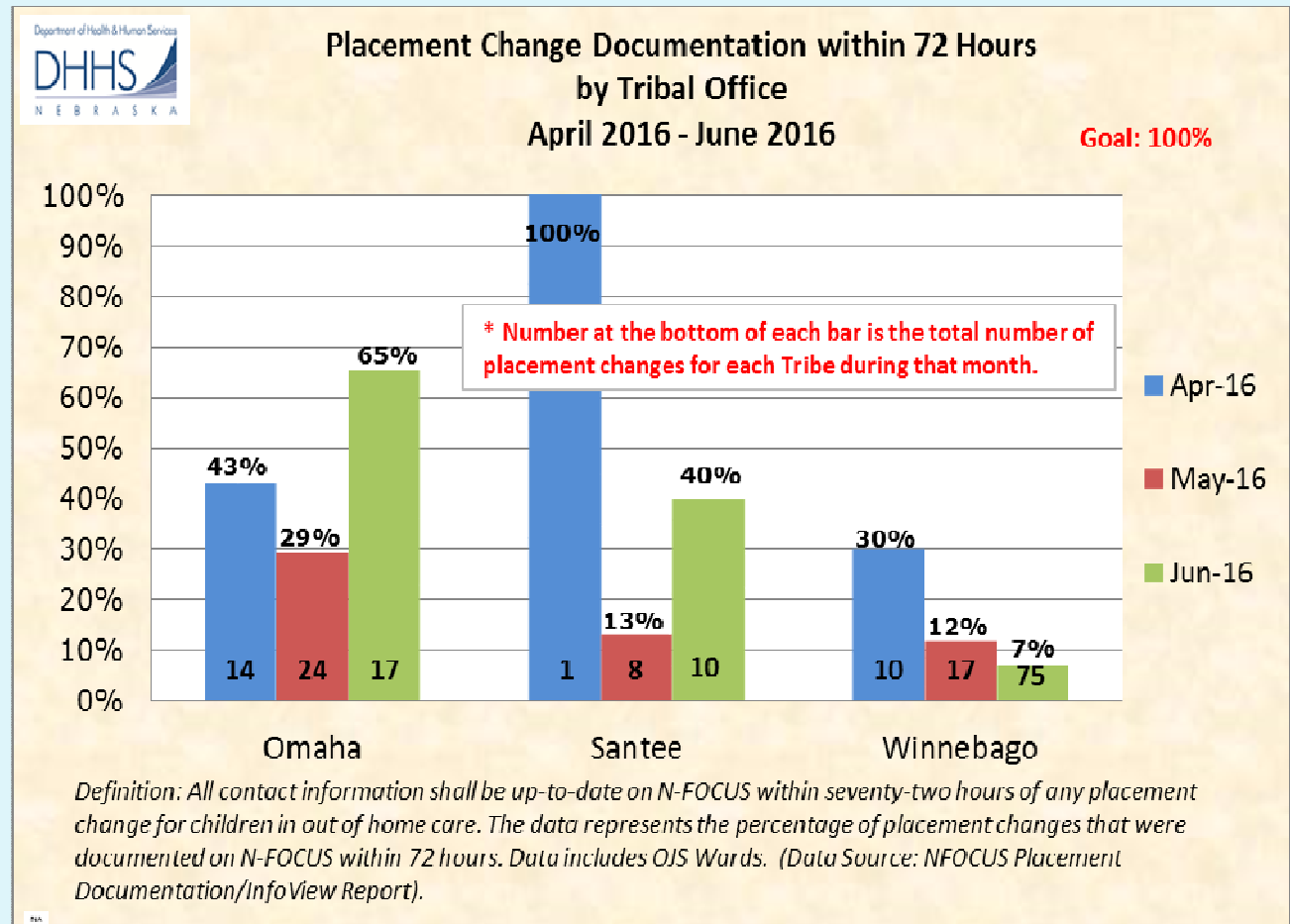
Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

Strengths/Opportunities:**Barriers:**

- Lack of Staff Time/Resources
- Need to load cases that are on hard copy but have not been loaded onto N-FOCUS

Action Items:

Priority #3: Placement Documentation within 72 Hours



Note: Documentation for activities captured for this measure must be entered on N-FOCUS on the 10th of the following month to show as completed for the month (i.e. February documentation must be entered by March 10th).

Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

Other Measures

- 1. IA Not Finalized**
- 2. Priority Contact Timeframes**
- 3. Case Plans within 60 Days**

Initial Assessments Not Finalized - As of July 12, 2016

Strengths/Opportunities:

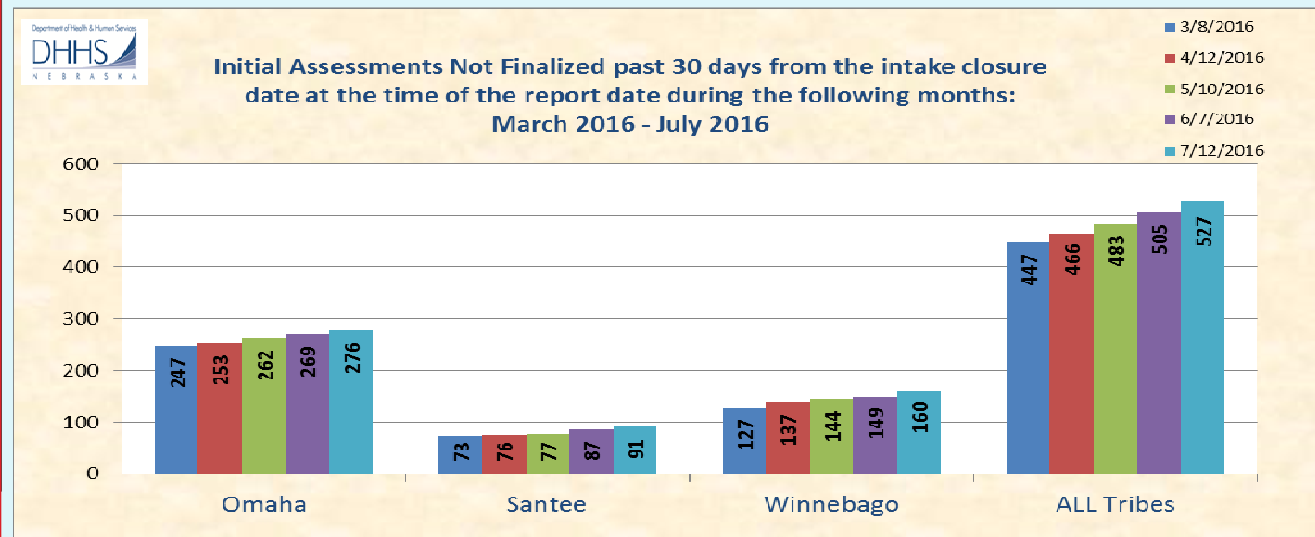
- **There are 483 IA's not finalized for all tribes combined as of 05/10/16.**
 - This measure includes all assessments not finalized past 30 days after the intake closure date. The measure is taken from a specific date (point in time each month)
- The following must be completed in order for the IA to be considered finalized:
 - A finalized Safety Assessment must be tied to the intake.
 - Risk Assessment must be in Final Status.
 - Finding(s) must be entered for all Allegations.

Barriers:**Action Items:**

- N-FOCUS day to work on old cases.
- Discussed plan to focus on current IA's and develop plan for backlog.

As of July 12th, 2016						
Count of INTAKE NBR		ASGN				
YEAR RECEIVED	MONTH	MACY Tribal	SANTI Tribal	WINNE Tribal	Grand Total	
2016	June	1	3	2	6	
	May	7	2	10	19	
	April	10	9	5	24	
	March	6	3	9	18	
	February	4	2	8	14	
	January	8	5	1	14	
2016 Total		36	24	35	95	
2015	December	9	2	4	15	
	November	8	3	9	20	
	October	5	6	4	15	
	September	15	1	4	20	
	August	4	0	6	10	
	July	12	0	2	14	
	June	4	4	3	11	
	May	5	2	7	14	
	April	10	4	3	17	
	March	9	2	10	21	
	February	6	1	8	15	
	January	4	1	3	8	
2015 Total		91	26	63	180	
2014		59	21	33	113	
2013		49	15	23	87	
2012		41	5	6	52	
Grand Total		276	91	160	527	

Initial Assessments Not Finalized – Trend over a 5 Month Period



Note: Ponca Tribal Data is not included in these charts as DHHS provides case management to children and families from the Ponca Tribe.

Strengths/Opportunities:

Missed contacts were primarily due to no SDM assessments created on N-FOCUS

Barriers:**Action Items:**

Reminder to call all intakes including the emergency cases into the Hotline.

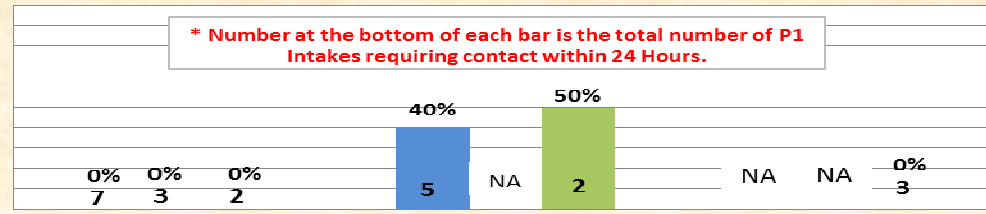
Note: Documentation for activities captured for this measure must be entered on N-FOCUS on the 10th of the following month to show as completed for the month (i.e. February documentation must be entered by March 10th).

Priority Contact Timeframes

100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%

Accepted P1 Intakes - Contact within 24 Hours**Goal: 100%**

* Number at the bottom of each bar is the total number of P1 Intakes requiring contact within 24 Hours.



Omaha

Santee

Winnebago

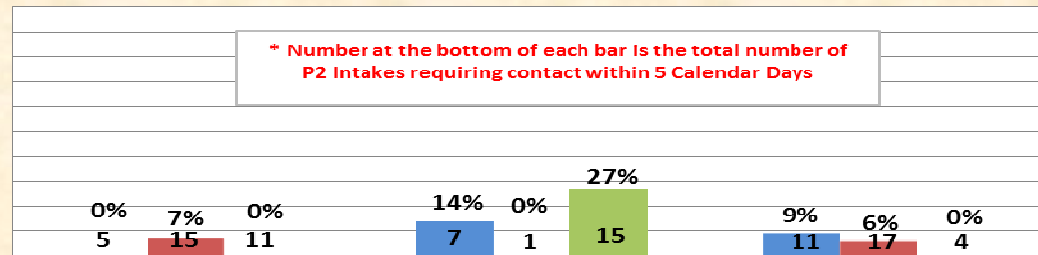
Definition: The number of Priority 1 intakes received during the reported month. The percentage shows how many face to face contacts were made in the required time frame. (Data Source: Performance Accountability Report/InfoView Report).



100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%

Accepted P2 Intakes - Contact within 5 Calendar Days**Goal: 100%**

* Number at the bottom of each bar is the total number of P2 Intakes requiring contact within 5 Calendar Days



Omaha

Santee

Winnebago

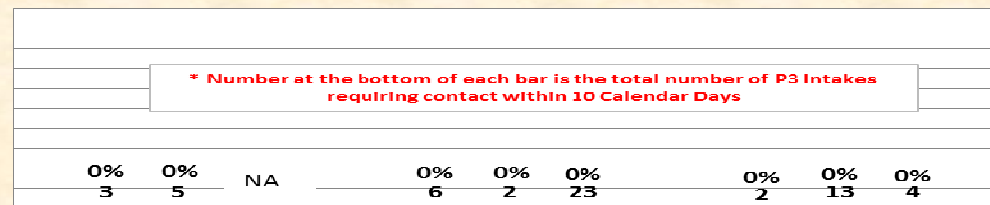
Definition: The number of Priority 2 intakes received during the reported month. The percentage shows how many face to face contacts were made in the required time frame. (Data Source: Performance Accountability Report/InfoView Report).



100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%

Accepted P3 Intakes - Contact within 10 Calendar Days**Goal: 100%**

* Number at the bottom of each bar is the total number of P3 Intakes requiring contact within 10 Calendar Days



Omaha

Santee

Winnebago

Definition: The number of Priority 3 intakes received during the reported month. The percentage shows how many face to face contacts were made in the required time frame. (Data Source: Performance Accountability Report/InfoView Report).

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Strengths/Opportunities:

All youth who enter care shall have a case plan created within 60 calendar days of becoming a ward. The begin date starts when the legal status is changed to reflect that the child is a ward (Tribal Court Custody or Tribal Police Hold if that immediately precedes a Tribal Court Custody legal status). The end date is the date when the case plan is finalized. The case plan must be in "final" status to show as complete.

Note: Prior to October 2014, draft case plans were considered complete for this measure.

-Paulette met with Santee in August for training on entering case plans on N-FOCUS.

Barriers:**Action Items:**

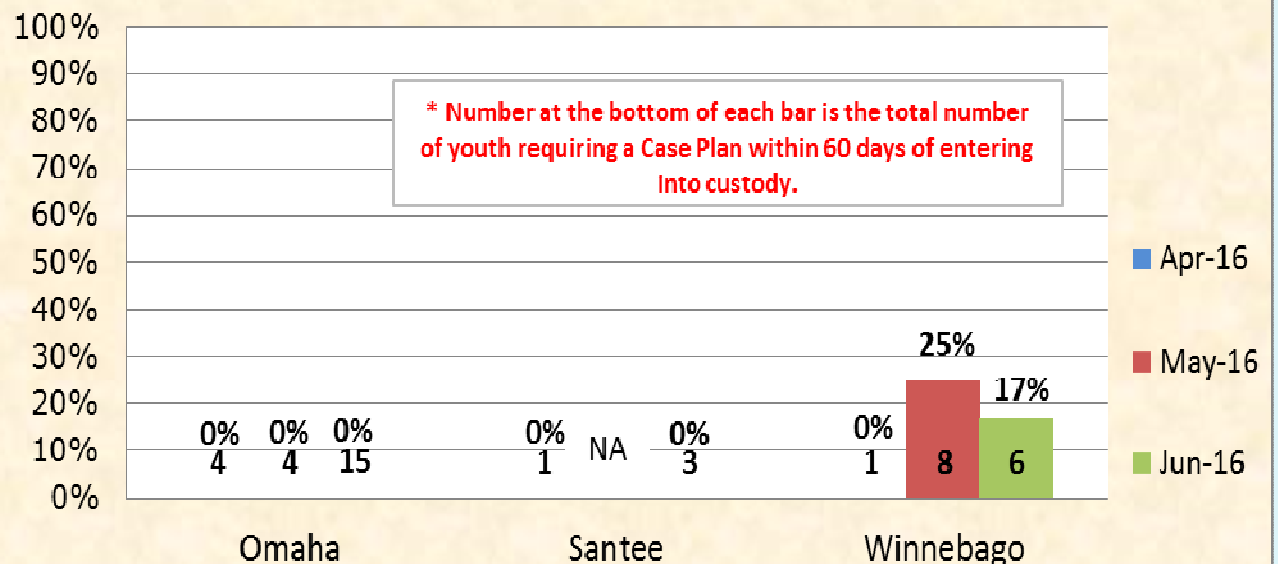
-Santee needs more training on entering case plans in N-FOCUS- Michelle will look into this.

Case Plans within 60 Days



Case Plans Created within 60 calendar days of youth becoming a ward April 2016 - June 2016

Goal: 100%



Definition: All youth who enter care shall have a case plan created within 60 calendar days of becoming a ward. The begin date starts when the legal status is changed to reflect that the child is a ward (Tribal Court Custody or Tribal Police Hold if that immediately precedes a Tribal Court Custody legal status). The end date is the date when the case plan is finalized. The case plan must be in "final" status to show as complete. Note: Prior to October 2014, draft case plans were considered complete for this measure. (Data Source: Performance Accountability Report/InfoView Report).

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